# **CANYON CREEK HOMEOWNERS' ASSOCIATION**

Pool address: 11401 Boulder Lane, Austin, TX 78726 (Travis County)

IN CASE OF EMERGENCY OR PROPERTY THREAT, CALL 911.

SWIM AND USE FACILITIES AT YOUR OWN RISK.

POOL RULES APPLY TO ANYONE USING THE POOL AREA.

#### **Pool Rules**

- <u>SWIM AT YOUR OWN RISK</u>. Use of the pool area or any equipment provided is at your own risk and discretion. Please use caution.
- When NO lifeguard is present, all persons using the pool must possess sufficient awareness of their surroundings and inherent risks related to pool use to assume responsibility for their own safety or they must be accompanied by a parent or guardian.
- When lifeguards are present, unattended children under 12 years of age must demonstrate the
  ability to swim the length of the pool unassisted or be actively supervised by a parent, or
  guardian at least 15 years of age.
- When lifeguards are present, they are the authority at all times.
- No person shall distract a lifeguard who is on the lifeguard stand except in case of emergency.
   Lifeguard stands are for lifeguard use only.
- No diving.
- No running, hopping, skipping, speed walking, or "horseplay" in the pool area.
- Conduct that is dangerous, unreasonable, or offensive is prohibited and should be reported to
  the lifeguards and Spectrum Association Management at <a href="Contact@SpectrumAM.com">Contact@SpectrumAM.com</a>. Any
  individual disciplined repeatedly, or for serious infractions, will lose all pool privileges for the
  rest of the season.
- Swim diapers are required for infants and children who are not potty trained. If your child is
  found to be responsible for a pool closure due to fecal matter, all costs to clean and reopen the
  pool may be assigned to your family. Swim diapers must be checked AT LEAST 3 TIMES PER
  HOUR.
- IF A FECAL ACCIDENT OCCURS: All swimmers must exit the pool immediately, and the pool will be closed for a minimum of two (2) hours from the time the pool has been chemically treated. The pool will be cleaned, disinfected, tested, and proven to be free from contamination before the pool will be reopened. If your child is found to be responsible for a closure due to fecal matter, all costs to clean and reopen the pool may be assigned to your family. Lifeguards, when on duty, will supervise the evacuation of the pool and report the incident to management. When lifeguards are NOT on duty, incidents should be reported to Spectrum Association Management at <a href="mailto:Contact@SpectrumAM.com">Contact@SpectrumAM.com</a>.

Page **1** of **4** 9/12/22

- The baby pool is reserved for children ages seven (7) and under. Adult supervision is required at all times for children in the baby pool.
- Proper swim attire is required. No "cut-offs" are allowed.
- No pets, bicycles, scooters or motorized cycles are permitted in the pool area. Skateboards, roller-skates and/or rollerblades may be carried into the pool area and stored with personal belongings but may not be used inside the pool area.
- No glass of any type is allowed in the pool area.
- No food within six feet (6') of the pool. Food is permitted on the grass areas and in the pool house.
- Dispose of trash properly in the provided trash bins.
- Swimmers are requested to shower before entering the pool. Persons with open sores, wounds, and bandages or communicable diseases are encouraged to refrain from swimming in the pool.
   DO NOT use the pool if you or your child has had diarrhea in the previous two weeks.
- Small, personal flotation toys are permitted if the pool is not crowded. If the pool is crowded, lifeguards have discretion to prohibit flotation toys.
- Canyon Creek is not responsible for lost or stolen items. Found items may be turned in to the
  lost and found. For high-value lost and found items, please contact Spectrum Association
  Management at <a href="Contact@SpectrumAM.com">Contact@SpectrumAM.com</a>. Unclaimed lost and found items will be donated
  every two weeks.
- The gates are to remain locked at all times. The pool can be accessed with a keycard and under NO circumstances should the gates be propped open.
- Swim safely and treat others as you would like to be treated. Do not throw items when others are nearby. Parents are responsible for the behavior of their children. Please respect teachers and students involved in approved swim lessons.
- In the event of inclement weather, swimmers are to clear the pool during the storm and for at least thirty (30) minutes after lightning and/or thunder has ceased. Patrons are welcome to shelter themselves in the pool area during this time but are cautioned to stay a safe distance from the water.

Under no circumstances will alcohol, tobacco, firearms, or drugs be permitted in the amenity center or surrounding areas, and anyone seen engaging in the use of these items will be subject to loss of privileges for a period of time to be determined by the Board, and other legal actions may be taken in conjunction with the City of Austin Police Department and the County Constable.

\*Any individual(s) who are reported to be or found to be in violation of any of these pool rules will be reported to the Canyon Creek Homeowners' Association Board of Directors and possibly the City of Austin Police Department and/or County Constable (as applicable). The nature of the situation will be considered and action(s) toward resolution will be at the Board's discretion.

Page **2** of **4** 9/12/22

#### **Pool Schedule**

Opening: Friday, April 30, 2022 Closing: Friday, October 31, 2022

**Pool Hours:** 

Monday through Sunday: 5:30 a.m. to 11:00 p.m.

5:30 a.m. – 10:00 a.m. – Lap Swim Only 10:00 a.m. – 11:00 p.m. – Open Swim 8:30 p.m. – 11:00 p.m. – Lap Swim and Open Swim

\*The pool may be closed for swim meets and occasional regular or emergency maintenance. The pool will also be closed when thunder and/or lightning is within the vicinity.

Amenity keycards will not allow access outside of the above outlined times.

## Accessibility

To obtain an Amenity keycard, please purchase online at <a href="www.spectrumam.com">www.spectrumam.com</a> by logging into your homeowner account or in the Spectrum Association Management office located nearest you. If you are a tenant, please provide a copy of the first and last page of your lease agreement and an authorization letter from the property owner or managing agent at the time of purchase.

It is recommended that you write your name on your keycard so it does not get confused with others' at the pool.

Amenity keycards are issued to adults (age 18 years and older). One keycard will be issued per household. Lost or stolen keycards can be replaced at a cost of \$30 and with the deactivation of the original card. By signing the Acknowledgment and Waiver form, members agree not to share keycards with anyone outside of their immediate family and to comply with all rules regarding use of the applicable Amenity.

## **Security and Guest Policy**

An Amenity keycard is required to enter the pool area. Pool gates are to remain locked at all times except when entering or exiting. Under no circumstances should the gates be propped open. The fence and gate surrounding the pool are for resident safety.

The pool is for the use of Canyon Creek members and their invited guest(s)/appointed guardians(s) only. A Canyon Creek member must accompany a guest. Guests are limited to two per family. If you need to entertain more than two guests, please email our management company at <a href="mailto:Contact@SpectrumAM.com">Contact@SpectrumAM.com</a> to make arrangements.

Members can appoint a guardian for their needs as applicable (babysitters, relatives, family friends, and neighbors are allowable). Individuals who may have been involved in misconduct or vandalism to the pool area who are found on the premises may be asked to leave immediately, regardless of guest status, if the Board has given previous approval of such action. Individual(s) who are trespassing in the pool area or who are not in compliance with these rules may be asked to leave by a lifeguard, any Canyon Creek homeowner, or an appointed guardian who is an adult and on the premises. If the individual will

Page **3** of **4** 9/12/22

not leave, please contact the police from the phone located at the pool, then contact Spectrum Association Management at <a href="mailto:Contact@SpectrumAM.com">Contact@SpectrumAM.com</a>.

## **Swim Meets**

During the pool operating season, the Canyon Creek Swim Team, which is composed exclusively of Canyon Creek members' children, may host one or more swim meets, during which time, the pool will be closed to other swimmers. The swim meet hours will be posted in advance of the actual meet date in order to notify other residents of the closure. Residents are invited to join in the viewing of the Canyon Creek Swim Team members during the meet time.

### **Pool Parties**

For the safety of all swimmers, all pool parties require pre-authorization to ensure adequate lifeguard coverage. Please contact Spectrum Association Management at <a href="Contact@SpectrumAM.com">Contact@SpectrumAM.com</a> to schedule your pool party. Pool parties are scheduled by completing and returning a simple form. Parties may only be scheduled by a Canyon Creek Member or resident over the age of eighteen (18). The party must be scheduled at least two weeks in advance. You must have a one to five adult to child ratio. (If requested or deemed necessary, a lifeguard may be scheduled to service your party. The expense is a rental fee of \$25.00 per hour, per lifeguard, with a two-hour minimum charge during normal lifeguard hours as well as a \$30.00 rental fee; see the pool party fee chart with your request to Spectrum. The fee must be paid by the party sponsor/member prior to the date of the function. The sponsoring member will be responsible for any damages caused by party patrons and a Recreational Use Agreement may be requested at the discretion of the Board, Spectrum Association Management, or Pool Committee member(s). Immediately following the party, the lifeguard responsible for the party will examine the area to determine if everything is clean and undamaged.

Page **4** of **4** 9/12/22